



## ★ What is the age requirement to be a volunteer at Fort Bend Women's Center?

PennyWise Resale Store volunteers, can be 16 years of age. Anyone under 16 must be accompanied by a parent.

To work directly with our clients, you must be 21 years of age.

## ★ Can I get Court Ordered Community Service hours at Fort Bend Women's Center?

Yes. Please see read the requirements listed below and bring the necessary documents to one of our PennyWise Resale Stores to begin your community service. Store Hours: Mon – Saturday 9am - 6pm, Sunday 12pm – 6pm.

- **DUE TO THE NATURE OF OUR MISSION AND BUSINESS, WE CANNOT ACCEPT APPLICANTS WITH THEFT, FORGERY OR ASSAULT CASES. NO EXCEPTIONS.**
- You must be at least **17 years old** to earn Community Service hours at PennyWise.
- You must bring your **Cause/Case Number** each time you come in along with a **picture ID**.
- Location: All Community Service Hours must be completed at **the same PennyWise location** - you cannot work at multiple locations unless approved. Click [here](#) for locations.
- **Minimum Hours:** You must work at least **4 hours** at a time.
- Acceptable Dress: Long pants **ONLY** (no shorts!)

Contact Liz Moreno at [lmoreno@fbwc.org](mailto:lmoreno@fbwc.org) for further information.

## ★ How can I get community service hours for school?

This is a great place for you to start earning your community service hours. First step is to complete an application online <https://www.fbwc.org/get-involved/volunteer/volunteer-application/> , attend orientation and then sign-up for your preferred PennyWise Resale Store location.

## ★ When is the next volunteer orientation?

We offer volunteer orientation the 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of the month at the Administrative office- 501 E Hwy 90a. Once you submit an application online <https://www.fbwc.org/get-involved/volunteer/volunteer-application/> you will be invited to the next orientation with details. You will learn all about Fort Bend Women's Center and the opportunities available.

## ★ I cannot make it to Volunteer Orientation. Can I still volunteer?

Yes. Contact the Volunteer Coordinator by email to set up an interview time by phone. Some positions require face to face interaction. [bwatts@fbwc.org](mailto:bwatts@fbwc.org)

## ★ How do I get started volunteering at PennyWise Resale Store?

You must first complete an application online <https://www.fbwc.org/get-involved/volunteer/volunteer-application/> We highly recommend you attend the next scheduled orientation to get a good overview of our agency, but if you are unable to attend orientation, contact Becky Watts, [bwatts@fbwc.org](mailto:bwatts@fbwc.org) to set up a time for an interview or for information to start.

## ★ Do you have opportunities for groups to volunteer?

Yes. Here are some ways your group can volunteer together: PennyWise Resale Stores; host a donation drive; beautify property with landscaping; provide & serve a meal at the shelter. Fill out a [Group Volunteer Request Form](#) to get started.

## ★ Do you accept volunteer interns?

Yes. We accept volunteers who can do all three terms of their practical work in counseling with us. Volunteer interns must complete an [Internship Application](#) and the Direct Service training prior to beginning their internship.

★ **When is training offered?**

Direct Service Advocate training is for those interested in working with our clients. We offer a 40-hour training three times a year: January – May – September. Sample schedule is 3 weeks, 3 days a week from 5:00 – 9:00 pm. Volunteers must meet with Volunteer Coordinator and/or appropriate Program staff prior to training to make sure you are a perfect fit for the position you will be training for.

★ **Where can I drop off donations I've collected for the shelter?**

Donations for the shelter families can be taken to the Administrative office: 501 E Hwy 90a, Richmond, TX. We will deliver to the families at the shelter. Our wish list is on the Amazon Smile program. Make your purchases through this program and we will receive a percentage of your purchase. It's a win, win for everyone!

*If you have other questions, email Becky Watts, Volunteer Engagement Manager at [bwatts@fbwc.org](mailto:bwatts@fbwc.org)*

