



Direct Client Based Services

As a Star volunteer, you have the opportunity to work directly with victims in crisis and their children. These positions all require our 30-hour New Advocate Training, (unless noted) in addition to program-specific training and observations. Prior to the training, you must attend an [Orientation](#) and meet with the Volunteer Coordinator to make sure you are a good fit for the position. See the descriptions below for more information and check the ones that interest you on the [application](#). All of these positions require a criminal background check done prior to starting.

Hotline Advocate -The Hotline Advocate provides crisis intervention, assistance to callers who are in need of shelter or referrals to community resources.

Residential Advocate Assistant – Residential Advocate Assistant monitors and allows shelter entry, helps get new clients settled in their rooms, getting them linens, etc. or assists staff Residential Advocate as needed.

Hospital Accompaniment Response Team (HART) - Team is on-call 24/7 on a rotating basis. Advocates provide trauma-informed crisis intervention for victims of sexual assault when called out to hospitals.

Community Outreach Presenter – Help further our domestic violence and sexual assault prevention and intervention work with your presence at community fairs, civic clubs, or community education opportunities. Be available for weekday and weekend events.

Non-Residential Services Assistant – Greet clients seeking assistance in a courteous Manner, in person or on the telephone; answer questions, offer referrals and connect them to the proper staff person. Monday – Friday 1:00 – 5:00 pm

Life and Wellness Advocate - Provide activities or workshops for clients at the shelter to help provide job readiness; health and wellness; and innovative support services, including arts and crafts. Monday – Friday AM or PM

Child Care Activity - Help by providing playtime activities at one of our facilities. Help with homework, or just be a friend to a child. **Current need for Adult on Friday's 9:30-11:30 am.**

Kitchen Assistant – Help the chef prepare meals, serve and clean-up afterwards. 2-3 hours per week (Supervised position - *does not require full training*)